Welcome to the Park-Hotel am Rhein

Dear guests

We hope you had a good journey and that you will now find everything you need in our hotel.

If you have a special wish or request, please do not hesitate to let our reception team know.

The entire Park-Hotel am Rhein team looks forward to help you during your stay in Rheinfelden and we wish you successful and relaxing days on the banks of the Rhine.

Your hosts

Adrian Dähler & the Park-Hotel am Rhein team



Park-Hotel am Rhein AG Roberstenstrasse 31 CH-4310 Rheinfelden
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Our restaurants

Pavillon (half and	Opening time	
full-board restaurant):	Breakfast	6:45am – 10:00am (on Sunday till 10:30am)
	Mittagessen	12:00pm – 2:00pm
	Abendessen	6:15pm – 8:00pm

Park-Café:	Opening time	8:30am – 11:00pm
	Lunch/Dinner	12:00pm – 2:00pm & 6:00pm – 9:30pm
	Snacks	11:30am – 10:00pm
	Reservation	tel. no. 513
	Room-Service	tel. no. 500

The Rhine is visible, and opposite to, there is the park: small, fine cuisine with seasonal variety awaits you in the Park-Café. Whether for a light business lunch, dinner, an aperitif or a home-made patisserie whilst listening to the sound of the piano in the lounge: the Park-Café is a relaxed place for daily, spontaneous enjoyment. During the warm season you can also enjoy our wonderful park terrace.
You will find the menu for ordering to your room in this guest information.

Restaurant Bellerive:	Opening time	12:00pm – 2:00pm & 06:30pm – 11:00pm
	Lunch/Dinner	12:00am – 01:30pm & 06:30pm – 09:00pm
	Reservation	tel. no. 556

Take a seat in the restaurant flooded with light and a view to the river, or in spring and summer on the magnificent Rhine terrace. Enjoy fine, varied specialities e.g. from our 'outstanding' fish selection. We serve seasonal fish dishes. Choose from our large wine list that also includes small bottles and be spoilt by our service that leaves nothing to be desired.
In summer, when the weather is fine, we are happy to welcome you on our beautiful Rhine terrace.

Rhine terrace:	Opening time	11:30am – 11:00pm (only if the weather is nice)
	Lunch/Dinner	12:00am – 02:00pm & 06:15pm – 09:30pm
	Small Menu	02:00pm – 10:00pm
	Reservation	tel. no. 556

Culinary treats in a maritime atmosphere: the large terrace directly above the Rhine is a real gem, the only one of its kind in the region. During summertime, fine cuisine from light meals to culinary delicacies are served from our kitchen. You can also relax while enjoying an aperitif or coffee with fine homemade patisserie.
Please note that the Bellerive restaurant remains closed when the Rhine Terrace is open.

Park-Hotel am Rhein information from A-Z

We are very happy to welcome you at our hotel. If you have a special wish or request, please do not hesitate to contact our reception team.

Below on you will find some information about the Park-Hotel am Rhein.

Adapter	Available at the reception.
Bar	The hotel bar is at the Park-Café, in the Fit&well Gallery you will find the bistro Vista Sol.
Bathing batch	The bathing batch for the diverse wellness world sole uno is available at the reception. We kindly ask you to return the batch to the reception upon your departure
Bathrobe	You will find a bathrobe in your room. If you would like to buy one (several sizes available), please contact the reception, tel. no. 91.
Bath towel	The bath towels for the sole uno wellness world are available for you in the bath bag in your room.
Beauty salon	You can find the beauty salon at the Fit&well Gallery. For a reservation please contact the reception, tel. no. 91, or the beauty salon, tel. no. 772. Mo.-Fr. 8.00am – 5.00pm
Bed linen	The bed linen is changed every 3 days. If you would like your bed linen changed, please place the 'Change of bed linen' card on your pillow. If you do not want your bed linen changed during your stay, please contact our housekeeper on tel. 932.
Bikes	For our hotel guests the bike rental is free of charge. For further information please contact the reception, tel. no. 91.
Breakfast	In the restaurant Pavillon: Monday to Saturday: 06:45am – 10:00am, Sunday: 06:45am -10:30am. Continental breakfast in the Park-Café until 11:00am Room Service for breakfast is charged with a fee of CHF 5.00 per day. Tel. 500
Cash machine	At the Park-Hotel am Rhein is no cash machine. You can withdraw small amounts of money at the reception with your maestro, debit or credit card. The next cash machine you can find in the pedestrian area of Rheinfelden (about 10 minutes walking distance).

Park-Hotel am Rhein information from A-Z

Check out

Please leave your room by 12:00pm (noon) on the day of departure. If you want to leave at a later time, your luggage can be stored at the reception. Please return your bathrobe to reception afterwards. Your bathing pass will be converted into a day pass so that you can enjoy the sole uno wellness world for the rest of the day.

Credit cards

We accept Mastercard, Visa, Diners, American Express, Postcard and Maestro.

Deck chairs

During the summer months, deck chairs are available in our park (free of charge).

Doctors

If you need to see a doctor please contact the reception, tel. no 91. We will arrange an appointment for you immediately.
Emergency tel. no. 144

Dogs

Dogs are welcome but have to be kept on a lead. At the restaurants Park-Café and Bellerive dogs are admitted, in the restaurant Pavillon and at the fit&well Galery they are permitted. Please hang the special sign on your door when your dog is on its own in the room. Check with the housekeeping about the ideal time for our staff to clean your room.

Dress code

Bathrobes may be worn by guests when walking to the baths. However, we kindly request our guests to wear more formal clothing in the dining and restaurant areas.

Dry cleaning

Please leave your clothes for dry cleaning at the reception from Tuesday to Friday before 11:00.

Handed In	**Returned**
Tuesday	Thursday afternoon
Wednesday	Friday afternoon
Thursday/Friday	Tuesday afternoon

The costs will be charged on your hotel bill.

Emergency doctor

Please report to reception, tel. no. 91. We will immediately arrange everything necessary. External emergency tel. no.: tel. no. 144.

Excursions

Please contact the reception, tel. no. 91.

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Park-Hotel am Rhein information from A-Z

Fire	In case of a fire, please use the emergency exits as indicated on the plan posted behind your room door. The plan shows you the direct way to the next exit door. Please follow the instructions of our staff.
Fit&well Gallery	Please use the elevator to -1 for the Fit&well Gallery, Here you can find a high-power solarium with operator, a beauty parlour, a hair-dressing salon, cosmetic and medical foot care and the bistro Vista Sol.
Games	Various games are available at the reception.
Guest book	We would be very happy if you would leave a message in our guest book, which you can find at reception.
Gym	Please contact the reception for further information.
Hairdresser	You can find the hairdresser at the Fit&well Gallery, tel. no. 773 (closed on Sunday and Monday).
Half board/Full board	Restaurant Pavillon Breakfast: 6:45am – 10:00am (on Sunday till 10:30am) Lunch: 12:00pm – 1:30pm / Dinner: 6.15pm – 8.00pm If you prefer to eat in one of our restaurants à la carte, please contact the reception. You will receive a voucher for not taking your half or full board menu, which you may redeem in one of our à la carte restaurants.
Hotel bill	You may ask at any time for an intermediate invoice.
Housekeeping	Tel. no. 932 for ironing and laundry service, additional blankets and pillows.
Information	Our receptionists can assist you with any information 24 hours a day.
Internet	We have free Wi-Fi. In ordner to use it, connect with “Parkresort-Gast”, the code is “prr_4310”.
Kiosk	You can find the kiosk at the main entrance of the sole uno wellness world.

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Laundry	Please place your laundry in the bag which you will find in the wardrobe and put it on your bed. Normal service: laundry returned the next day Express service: laundry returned the same day, extra charge 50 %.
Letterbox	You can bring your letters to the reception, we will send them for you.
Luggage	If you need help with your luggage please contact the reception, tel. no. 91.
Massage	You can book a massage at the Fit&well Gallery, as well as in the massage lounge in the sole uno wellness world. For a reservation please contact the reception, tel. no. 91.
Medical specialists	Our outpatient department comprises of a competent team of medical specialists who provide a diverse range of health care and treatment. Tel. no. 730.
Minibar	Please note the items consumed from the minibar on the price list and present it at the reception on the day of your departure.
Music	Every day, except on Monday, our piano player plays for you in the Park-Café. **Summer (May-September)** Tuesday to Saturday 3.00pm - 5.00pm and 7.00pm - 10.00pm. Su. 12.00pm - 1.30pm, 3.00pm – 5.00pm and 7.00pm - 9.00pm **Winter (October-April)** Tuesday to Saturday 03.00pm - 05.00pm and 06.30pm – 09.30pm. Su. 12.00pm - 01.30pm, 03.00pm - 04.30pm and 06.30pm - 09.00pm
Newspaper	Newspapers are available at the reception or at the kiosk.
Night doorman	At midnight the main entrance is closed. You can contact the night doorman via the intercom at the entrance.
Parking	During your stay, the Park-Hotel am Rhein will provide you with a parking space free of charge. The Park-Hotel am Rhein is not liable for your car or its contents. There are also two parking spaces for electric cars with charging stations available. Please note the charging and parking regulations at the stations.

Park-Hotel am Rhein information from A-Z

Pharmacy	Please contact the reception, tel. no. 91. With a prescription we can order medicine in the pharmacy.
Photocopies	It is possible to make photocopies at the reception, it costs CHF 0.60 per copy.
Pillows	You can choose among different types of pillows (Feather and down pillows, herbal pillows, pillows for allergy sufferers, synthetic pillows, Tempur pillows, millet pillows, Polymoove pillows and nursing pillows), please contact the housekeeping, tel. no. 932.
Postcards/stamps	Postcards and stamps are available at the reception. You can hand in your mail at the reception desk.
Radio	A radio is integrated in the TV.
Reviews	Your opinion is important to us. After your departure, we will send you a questionnaire by email or you can ask for a paper questionnaire at reception. You can also conveniently access the questionnaire on your mobile phone using the QR code on your desk.
Rheinfelder Natursole®	The composition of Rheinfelder Natursole® is comparable to that of the Mediterranean Sea. The salt content is approx. 3 %. In the intensive brine pool, with a salt content of 12%, you float like in the Dead Sea. Rheinfelder Natursole® relaxes cramped and aching muscle groups during bathing, promotes active blood circulation, improves joint and spinal function, stimulates breathing and has a positive effect on disorders of the autonomic nervous system. It promotes skin metabolism in a measurable way.
Room service	Tel. no. 500. You will find a choice of dishes on your desk. The service to serve in the room is charged with a fee of CHF 5.00 per order for food and drinks.
Safe	Please deposit your valuables in the room safe (insured up to CHF 1,000). You can also leave valuables at the reception desk.
Sewing service	Our sewing service is available for small repairs, such as sewing on buttons. Please contact the reception
Solarium	You can find a solarium at the Fit&well Gallery, tel. no. 771. Another solarium (self-service) is available in the sole uno wellness world.

Park-Hotel am Rhein information from A-Z

Shoeshine boy

A shoeshine boy is placed next to the reception.

Smoking area

Smoker's lounge in the Park-Café.

sole uno

You can get to the sole uno wellness world by walking through the park or the Fit&well Gallery (elevator –1). For more information please contact the reception, tel. no. 91, or the information desk of the sole uno wellness world, tel. no. 197.

Stamps/postcards

Postcards are available at the reception. We can also stamp your letters.

Telephone

Reception / S O S	tel. no. 91
Room service	tel. no. 500
Housekeeping	tel. no. 932

To make an internal call, dial the desired room number.

For external calls, dial 0 first, then enter the desired number once you hear the dial tone. Please note that a basic rate will be charged for calls. Ask at reception for information about rates.

Television/TV

We offer a wide range of Swiss and international channels. The information is integrated in the TV. Please press the button "OK" to see the list of all the channels.

Towels

To protect and help our environment, we kindly request you to leave your towels on the floor if you want them to be changed.

Umbrella

Umbrellas are available at the reception.

Vista Mar

at the main entrance to the sole uno wellness world
Opening hours*
Monday–Friday: 8:00 am –10:30 pm (July until 9:30 pm)
Saturday & Sunday 9:30 am – 10:30 pm (July until 9:00 pm)
Reservations Tel. 719

Vista Sol

in the fit&well gallery
Opening hours*
Monday – Friday 11:00 am – 9:30 pm (July until 7:00 pm)
Saturday & Sunday 11:00 am – 7:00 pm
Reservations Tel. 774

* The opening hours of the Vista Mar restaurant and the Vista Sol bistro vary depending on the season. You can ask for the current opening hours at reception.

Park-Hotel am Rhein information from A-Z

Wake up calls	Please contact the reception, tel. no. 91.
Wheelchair	If you need a wheelchair, please contact the reception, tel. no. 91.

We are always here for you!



Adrian Dähler
Host & Manager



Anja Richter
Management Assistant



Elke Frey
Chef de Réception



Carmen Wagner
Reservation Manager



Alain Ehrhart
Chef de cuisine /
Co-Leitung



Benjamin Zellweger
Chef de cuisine /
Co-Leitung



Michaela Burgert
Restauration Manager



Martin Hülsemann
Chef de Service



Evi Bachmann
1. Gouvernante



Andrea Hänggi
2. Gouvernante

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