

Welcome to the Park-Hotel am Rhein

Dear guests

We hope you had a good journey and that you will now find everything you need in our hotel.

If you have a special wish or request, please do not hesitate to let our reception team know.

The entire Park-Hotel am Rhein team looks forward to help you during your stay in Rheinfelden and we wish you successful and relaxing days on the banks of the Rhine.

Your hosts

Adrian Dähler & the Park-Hotel am Rhein team



Our restaurants

Pavillon (half and full-board restaurant):	Opening time	
	Breakfast	6:45am – 10:00am (on Sunday till 10:30am)
	Mittagessen	12:00pm – 2:00pm
	Abendessen	6:15pm – 8:00pm

Park-Café:	Opening time	8:30am – 11:00pm
	Lunch/Dinner	12:00pm – 2:00pm & 6:00pm – 9:30pm
	Snacks	11:30am – 10:00pm
	Reservation	tel. no. 513
	Room-Service	tel. no. 500

The Rhine is visible, and opposite to, there is the park: small, fine cuisine with seasonal variety awaits you in the Park-Café. Whether for a light business lunch, dinner, an aperitif or a home-made patisserie whilst listening to the sound of the piano in the lounge: the Park-Café is a relaxed place for daily, spontaneous enjoyment. During the warm season you can also enjoy our wonderful park terrace. You will find the menu for ordering to your room in this guest information.

Restaurant Bellerive:	Opening time	12:00pm – 2:00pm & 06:30pm – 11:00pm
	Lunch/Dinner	12:00am – 01:30pm & 06:30pm – 09:00pm
	Reservation	tel. no. 556

Take a seat in the restaurant flooded with light and a view to the river, or in spring and summer on the magnificent Rhine terrace. Enjoy fine, varied specialities e.g. from our 'outstanding' fish selection. We serve seasonal fish dishes. Choose from our large wine list that also includes small bottles and be spoilt by our service that leaves nothing to be desired.

In summer, when the weather is fine, we are happy to welcome you on our beautiful Rhine terrace.

Rhine terrace: Opening time 11:30am – 11:00pm (only if the weather is nice)
 Lunch/Dinner 12:00am – 02:00pm & 06:15pm – 09:30pm
 Small Menu 02:00pm – 10:00pm
 Reservation tel. no. 556

Culinary treats in a maritime atmosphere: the large terrace directly above the Rhine is a real gem, the only one of its kind in the region. During summertime, fine cuisine from light meals to culinary delicacies are served from our kitchen. You can also relax while enjoying an aperitif or coffee with fine homemade patisserie.

Please note that the Bellerive restaurant remains closed when the Rhine Terrace is open.

Park-Hotel am Rhein information from A-Z

We are very happy to welcome you at our hotel. If you have a special wish or request, please do not hesitate to contact our reception team.

Below on you will find some information about the Park-Hotel am Rhein.

Adapter	Available at the reception.
Bar	The hotel bar is at the Park-Café, in the Fit&well Gallery you will find the bistro Vista Sol.
Bathing batch	The bathing batch for the diverse wellness world sole uno is available at the reception. We kindly ask you to return the batch to the reception upon your departure
Bathrobe	You will find a bathrobe in your room. If you would like to buy one (several sizes available), please contact the reception, tel. no. 91.
Bath towel	The bath towels for the sole uno wellness world are available for you in the bath bag in your room.
Beauty salon	You can find the beauty salon at the Fit&well Gallery. For a reservation please contact the reception, tel. no. 91, or the beauty salon, tel. no. 772. Mo.-Fr. 8.00am – 5.00pm
Bed linen	If you would like your bed linen changed, please place the 'Change of bed linen' card on your pillow. If you do not want your bed linen changed during your stay, please contact our housekeeper on tel. 932.
Bikes	For our hotel guests the bike rental is free of charge. For further information please contact the reception, tel. no. 91.
Breakfast	In the restaurant Pavillon: Monday to Saturday: 06:45am – 10:00am, Sunday: 06:45am -10:30am. Continental breakfast in the Park-Café until 11:00am Room Service for breakfast is charged with a fee of CHF 5.00 per day. Tel. 500

Cash machine	At the Park-Hotel am Rhein is no cash machine. You can withdraw small amounts of money at the reception with your maestro, debit or credit card. The next cash machine you can find in the pedestrian area of Rheinfelden (about 10 minutes walking distance).
Check in / check out	Your room will be ready for occupancy from 3:00 p.m. on the day of arrival. Please leave your room by 11:00pm (noon) on the day of departure. If you want to leave at a later time, your luggage can be stored at the reception. Please return your bathrobe to reception afterwards. Your bathing pass will be converted into a day pass so that you can enjoy the sole uno wellness world for the rest of the day.
Credit cards	We accept Mastercard, Visa, Diners, American Express, Postcard and Maestro.
Deck chairs	During the summer months, deck chairs are available in our park (free of charge).
Doctors	If you need to see a doctor please contact the reception, tel. no 91. We will arrange an appointment for you immediately. Emergency tel. no. 144
Dogs	Dogs are welcome but have to be kept on a lead. At the restaurants Park-Café and Bellerive dogs are admitted, in the restaurant Pavillon and at the fit&well Galery they are permitted. Please hang the special sign on your door when your dog is on its own in the room. Check with the housekeeping about the ideal time for our staff to clean your room.
Dress code	Bathrobes may be worn by guests when walking to the baths. However, we kindly request our guests to wear more formal clothing in the dining and restaurant areas.
Emergency doctor	Please report to reception, tel. no. 91. We will immediately arrange everything necessary. External emergency tel. no.: tel. no. 144.
Excursions	Please contact the reception, tel. no. 91.
Fire	In case of a fire, please use the emergency exits as indicated on the plan posted behind your room door. The plan shows you the direct way to the next exit door. Please follow the instructions of our staff.

Fit&well Gallery	Please use the elevator to -1 for the Fit&well Gallery, Here you can find a high-power solarium with operator, a beauty parlour, a hair-dressing salon, cosmetic and medical foot care and the bistro Vista Sol.
Games	Various games are available at the reception.
Guest book	We would be very happy if you would leave a message in our guest book, which you can find at reception.
Gym	<p>The fitness studio is located within the sole uno facilities. As a hotel guest, you train in our MTT area on high-quality equipment designed according to the latest ergonomic standards.</p> <p>Opening hours: Mon–Thu 7:30 a.m.–7:00 p.m. Fri–Sun 7:30 a.m.–5:00 p.m.</p> <p>Supervised hours: Mon–Fri 9:00–10:00 a.m. and 1:00–2:00 p.m. Tue and Fri 3:30–4:30 p.m. Tue 6:00–7:00 p.m.</p>
Hairdresser	You can find the hairdresser at the Fit&well Gallery, tel. no. 773 (closed on Sunday and Monday).
Half board/Full board	<p>Restaurant Pavillon Breakfast: 6:45am – 10:00am (on Sunday till 10:30am) Lunch: 12:00pm – 1:30pm / Dinner: 6.15pm – 8.00pm</p> <p>In our restaurant Pavillon mineral water, coffee and tea are included. If you eat in one of our other restaurants, you will have to pay for this seperately.</p> <p>If you prefer to eat in one of our restaurants à la carte, please contact the reception. You will receive a voucher for not taking your half or full board menu, which you may redeem in one of our à la carte restaurants.</p>
Hotel bill	You may ask at any time for an intermediate invoice.
Housekeeping	Tel. no. 932 for ironing and laundry service, additional blankets and pillows.
Information	Our receptionists can assist you with any information 24 hours a day.

- Internet** We have free Wi-Fi. In order to use it, connect with “Parkresort-Gast”, the code is “pr_4310”.
- Kiosk** You can find the kiosk at the main entrance of the sole uno wellness world.
- Laundry** Please place your laundry in the bag which you will find in the wardrobe and put it on your bed.
 Normal service: laundry returned the next day
 Express service: laundry returned the same day, extra charge 50 %.
- Please leave your clothes for dry cleaning at the reception from Tuesday to Friday before 11:00.
- | Handed In | Returned |
|------------------|--------------------|
| Tuesday | Thursday afternoon |
| Wednesday | Friday afternoon |
| Thursday/Friday | Tuesday afternoon |
- The costs will be charged on your hotel bill.
- Letterbox** You can bring your letters to the reception, we will send them for you.
- Luggage** If you need help with your luggage please contact the reception, tel. no. 91.
- Massage** You can book a massage at the Fit&well Gallery, as well as in the massage lounge in the sole uno wellness world. For a reservation please contact the reception, tel. no. 91.
- Medical specialists** Our outpatient department comprises of a competent team of medical specialists who provide a diverse range of health care and treatment. Tel. no. 730.
- Minibar** Please note the items consumed from the minibar on the price list and present it at the reception on the day of your departure.

- Music** Every day, except on Monday, our piano player plays for you in the Park-Café.
- Summer (May-September)**
Tuesday to Saturday 3.00pm - 5.00pm and 7.00pm - 10.00pm.
Su. 12.00pm - 1.30pm, 3.00pm – 5.00pm and 7.00pm - 9.00pm
- Winter (October-April)**
Tuesday to Saturday 03.00pm - 05.00pm and 06.30pm – 09.30pm.
Su. 12.00pm - 01.30pm, 03.00pm - 04.30pm and 06.30pm - 09.00pm
- Newspaper** Newspapers are available at the reception or at the kiosk.
- Night doorman** At midnight the main entrance is closed. You can contact the night doorman via the intercom at the entrance.
- Parking** During your stay, the Park-Hotel am Rhein will provide you with a parking space free of charge. The Park-Hotel am Rhein is not liable for your car or its contents. There are also two parking spaces for electric cars with charging stations available. Please note the charging and parking regulations at the stations.
- Pharmacy** Please contact the reception, tel. no. 91. With a prescription we can order medicine in the pharmacy.
- Photocopies** It is possible to make photocopies at the reception, it costs CHF 0.60 per copy.
- Pillows** You can choose among different types of pillows (Feather and down pillows, herbal pillows, pillows for allergy sufferers, synthetic pillows, Tempur pillows, millet pillows, Polymoove pillows and nursing pillows), please contact the housekeeping, tel. no. 932.
- Postcards/stamps** Postcards and stamps are available at the reception.
You can hand in your mail at the reception desk.
- Radio** A radio is integrated in the TV.
- Reviews** Your opinion is important to us. After your departure, we will send you a questionnaire by email or you can ask for a paper questionnaire at reception. You can also conveniently access the questionnaire on your mobile phone using the QR code on your desk.

- Rheinfelder Natursole®** The composition of Rheinfelder Natursole® is comparable to that of the Mediterranean Sea. The salt content is approx. 3 %. In the intensive brine pool, with a salt content of 12%, you float like in the Dead Sea.
- Rheinfelder Natursole® relaxes cramped and aching muscle groups during bathing, promotes active blood circulation, improves joint and spinal function, stimulates breathing and has a positive effect on disorders of the autonomic nervous system. It promotes skin metabolism in a measurable way.
- Room service** Tel. no. 500. You will find a choice of dishes on your desk. The service to serve in the room is charged with a fee of CHF 5.00 per order for food and drinks.
- Safe** Please deposit your valuables in the room safe (insured up to CHF 1,000). You can also leave valuables at the reception desk.
- Sewing service** Our sewing service is available for small repairs, such as sewing on buttons. Please contact the reception
- Solarium** You can find a solarium at the Fit&well Gallery, tel. no. 771. Another solarium (self-service) is available in the sole uno wellness world.
- Shoeshine boy** A shoeshine boy is placed next to the reception.
- Smoking area** Smoker's lounge in the Park-Café.
- sole uno** You can get to the sole uno wellness world by walking through the park or the Fit&well Gallery (elevator –1). For more information please contact the reception, tel. no. 91, or the information desk of the sole uno wellness world, tel. no. 197.
- During opening hours, the two restaurants vista Sol and Vista mar are also at your disposal.
- Stamps/postcards** Postcards are available at the reception. We can also stamp your letters.

Telephone	Reception / S O S	tel. no. 91
	Room service	tel. no. 500
	Housekeeping	tel. no. 932

To make an internal call, dial the desired room number.

For external calls, dial 0 first, then enter the desired number once you hear the dial tone. Please note that a basic rate will be charged for calls. Ask at reception for information about rates.

Television/TV We offer a wide range of Swiss and international channels. The information is integrated in the TV. Please press the button "OK" to see the list of all the channels.

Towels To protect and help our environment, we kindly request you to leave your towels on the floor if you want them to be changed.

Umbrella Umbrellas are available at the reception.

Wake up calls Please contact the reception, tel. no. 91.

Wheelchair If you need a wheelchair, please contact the reception, tel. no. 91.